



**Learn How To Use NotebookLM In Less Than  
1 Hour (Plus 3 Hours of Bonus Content)**

# FAQs

**(Frequently Asked Questions)**

# Table of Contents

<b>General Use &amp; Purpose.....</b>	<b>2</b>
1. Why would I use NotebookLM instead of ChatGPT, Gemini, Claude, Copilot, etc?.....	3
2. Does NotebookLM use my data to train its model(s)?.....	3
3. Why won't NotebookLM answer some of my chat questions?.....	3
<b>Plans, Limits &amp; Features.....</b>	<b>4</b>
4. What are the usage limits for the free NotebookLM plan?.....	4
5. What are the usage limits for the NotebookLM Pro plan?.....	4
6. Are there additional premium features with the NotebookLM Pro plan?.....	5
7. What additional features are available with NotebookLM for Enterprise (through Google Cloud)?.....	5
8. How many notes can I create?.....	5
9. Can I select which model (LLM) is used?.....	6
10. Can I have more than two hosts in the Audio Overview?.....	6
11. Can I change the voices of the Audio Overview hosts?.....	6
12. Is there a limit to the number of pages for one of my sources?.....	6
13. Why would my source import fail?.....	6
<b>Sources &amp; Content.....</b>	<b>7</b>
14. What are my source options and limitations?.....	7
15. I can't use chat. It just says "Upload a source to get started.".....	7
16. How many languages are supported as output languages?.....	8
17. How can I report offensive responses from NotebookLM?.....	8
18. My chat history is gone.....	8
19. How do I recover deleted notes, Audio Overviews, or chat sessions?.....	8
<b>Mobile Experience.....</b>	<b>9</b>
20. Are there mobile apps?.....	9
21. What are the feature limits of the NotebookLM mobile apps?.....	9
22. Is there a dark mode?.....	10
<b>Sharing &amp; Collaboration.....</b>	<b>11</b>
23. Can I change the image that is associated with each notebook?.....	11
24. Why do some of my notebooks have an icon of a person in the lower right corner?.....	11
25. Is there a NotebookLM community?.....	11



# General Use & Purpose



## Questions

1. Why would I use NotebookLM instead of ChatGPT, Gemini, Claude, Copilot, etc?

2. Does NotebookLM use my data to train its model(s)?

3. Why won't NotebookLM answer some of my chat questions?



## Answers

1. NotebookLM hallucinates (makes up information) less than those chatbots.

This is because NotebookLM's responses are limited to its training data and your sources.

It does not get answers from the internet which gives you much more control over its "sources of truth".

You can spend less time fact-checking and verifying answers

2. According to Google's NotebookLM site, "NotebookLM does not use your personal data, including your source uploads, queries, and the responses from the model for training".

3. Unclear phrasing - NotebookLM may be unable to find information in your sources to match your questions if your questions are not clear.

Triggered a safety flag - If your source or question have one of the following sensitive topics, NotebookLM may refuse to answer

- Violence

- Sexuality
- Obscenity

Information not in sources - If the answer to your question is not in your uploaded sources, it will not be able to answer

## Plans, Limits & Features



### Questions

4. What are the usage limits for the free NotebookLM plan?

5. What are the usage limits for the NotebookLM Pro plan?



### Answers

4. 100 notebooks per user

50 sources per notebook

500,000 words or 200MB per source

50 chat queries per day

3 audio generations per day

5. 500 notebooks per user

300 sources per notebook

500 chat queries per day

20 audio generations per day

**6. Are there additional premium features with the NotebookLM Pro plan?**

6. Yes, there are.

This is the current list (keep in mind that Google updates features often and this list may change)

- a. Advanced chat settings
  - i. Choose a preferred response style - i.e., Guide, Analyst, or define a custom style
  - ii. Select the output length - default, longer, or shorter
- b. Ability to share chat-only notebooks
- c. Analytics for shared notebooks (if notebook is shared with at least 4 other users)
  - i. Users per day - number of users who made at least one query per day
  - ii. Queries per day - number of queries made by users per day

**7. What additional features are available with NotebookLM for Enterprise (through Google Cloud)?**

7. VPC-SC

IAM controls

Enterprise-grade data protection

**8. How many notes can I create?**

8. Up to 1,000 notes per notebook

**9. Can I select which model (LLM) is used?**

9. No, you cannot

**10. Can I have more than two hosts in the Audio Overview?**

10. No, you cannot

**11. Can I change the voices of the Audio Overview hosts?**

11. No, you cannot

**12. Is there a limit to the number of pages for one of my sources?**

12. No, there is no page limit. Just a word limit (500,000) and a file size limit (200MB)

**13. Why would my source import fail?**

13. You exceeded 500,000 words  
You exceeded 200MB file size  
Your file is copy-protected  
You had network connectivity issues while uploading

# Sources & Content



## Questions

**14. What are my source options and limitations?**

**15. I can't use chat. It just says "Upload a source to get started."**



## Answers

14. You can currently upload the following types of sources (Google changes things often and this list may change)
- Google Docs
  - Google Slides
  - Web URLs
  - YouTube URLs (public videos only)
  - Text that is copied and pasted
  - Audio files (will transcribe them)
  - Markdown files
  - PDFs
  - Images (.png, .jpg, .jpeg)

Each text source (everything above except images) can be up to 200MB or 500,000 words.

Image sources can be up to 10MB

- Image scanning doesn't work as well as text

15. Since NotebookLM is designed to only chat with your sources, you have to upload at least one source before chat will be available.

**16. How many languages are supported as output languages?**

16. NotebookLM supports more than 50 output languages - [list](#)

**17. How can I report offensive responses from NotebookLM?**

17. Select thumbs down > Offensive/unsafe > Submit

**18. My chat history is gone**

18. NotebookLM does not currently save chats between sessions. If there is something that you want to keep, save it as a note before ending the chat session.

**19. How do I recover deleted notes, Audio Overviews, or chat sessions?**

19. You can't

# Mobile Experience



## Questions

**20. Are there mobile apps?**

**21. What are the feature limits of the NotebookLM mobile apps?**

## Answers



20. Yes, there are Apple and Android NotebookLM apps.

Search the app store that you use for "NotebookLM"

The apps are fairly new and don't have all of the features of the desktop versions yet.

21. These are direct from Google -
- a. Only PDF, Website, YouTube, or Copied Text are supported as source types. We'll be adding new input types over time.
  - b. All sources will be used. You can't include or exclude certain sources the model uses to answer your question.
  - c. Chat configurations and chat analytics are not supported.
  - d. Generating and viewing notes, mind maps, FAQs, study guides, timelines, or briefing documents is not yet available.
  - e. You won't be able to share notebooks publicly or privately from the app.
  - f. Audio overviews can be downloaded for offline access but cannot be

## 22. Is there a dark mode?

downloaded as a file to your device.

- g. Audio Overview will be generated using your device language unless you have set the language override on the web. You will not be able to customize your audio using prompts or other configurations.
- h. Light and dark modes are available. At this time, the color scheme will match your device settings.
- i. At times, syncing between devices may be delayed. If you are experiencing syncing issues, quit the mobile app and relaunch.

22. Yes, click on Settings (upper right) and select "Dark mode" to choose from light mode, dark mode, or device settings

# Sharing & Collaboration



## Questions

23. Can I change the image that is associated with each notebook?

24. Why do some of my notebooks have an icon of a person in the lower right corner?

25. Is there a NotebookLM community?



## Answers

23. It looks like the images are automatically generated and we haven't found a way to change them.

24. Notebooks have 3 options:

- a. A single person icon in the lower right corner is a notebook that you created and shared with at least one other person.
- b. A double-person icon in the lower right corner is a notebook that someone else created and shared with you
- c. A notebook without a person icon in the lower right corner has not been shared.

25. Yes, they have a Discord server - [here](#).

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If you have more questions or need further clarification, feel free to drop them in the comments throughout the course!

You can also email us at [contact@thoughtsbrewing.com](mailto:contact@thoughtsbrewing.com).

We're here to help you make the most of NotebookLM.

