



This is what's on the test. It comes straight from the Department of Insurance.

**I-III are Property
IV-VI are Casualty**

You can see the notations as to how many questions are drawn from each Section Heading

Texas does not regulate the business of Pre-Licensing Exam Prep. Anyone can take the exam. So, there is No Course Completion Certificate at the end of the class. You just make your test appointment when you feel ready.

PROPERTY AND CASUALTY - GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge, Terms and Concepts

(100 scoreable questions plus 10 pretest questions)

I. TYPES OF POLICIES..... 22

A. Homeowners

1. HO-2
2. HO-3
3. HO-4
4. HO-5
5. HO-6
6. HO-8

B. Dwelling policies

1. DP-1
2. DP-2
3. DP-3

C. Commercial lines

1. Commercial Package Policy (CPP)
2. Commercial property
 - a. Commercial building and business personal property form
 - b. Causes of loss forms
 - c. Business income
 - d. Extra expense
 - e. Equipment breakdown
3. Business Owners Policy (BOP)
4. Builders Risk
5. Cyber First-Party Coverage

D. Inland marine

1. Personal Articles floaters
2. Commercial Property floaters

E. National Flood Insurance Program

F. Others

1. Earthquake
2. Mobile Homes
3. Watercraft
4. Farm Owners
5. Windstorm

II. INSURANCE TERMS AND RELATED CONCEPTS..... 15

A. Insurance

1. Law of Large Numbers

B. Insurable interest

C. Risk

1. Pure vs. Speculative Risk

D. Hazard

1. Moral
2. Morale
3. Physical

E. Peril

F. Loss

1. Direct
2. Indirect

G. Loss Valuation

1. Actual cash value

2. Replacement cost	
3. Market value	
4. Stated/agreed value	
5. Salvage value	
H. Proximate cause	
I. Deductible	
J. Indemnity	
K. Limits of liability	
L. Coinsurance/Insurance to value	
M. Occurrence	
N. Cancellation	
O. Nonrenewal	
P. Vacancy and unoccupancy	
Q. Liability	
1. Absolute	
2. Strict	
3. Vicarious	
R. Negligence	
S. Binder	
T. Endorsements	
U. Blanket vs. Specific	
III. POLICY PROVISIONS AND CONTRACT LAW	13
A. Declarations	
B. Insuring agreement	
C. Conditions	
D. Exclusions	
E. Definition of the insured	
F. Duties of the insured	
G. Obligations of the insurance company	
H. Mortgagee rights	
I. Proof of loss	
J. Notice of claim	
K. Appraisal	
L. Other Insurance Provision	
M. Subrogation	
N. Elements of a contract	
O. Warranties, representations, and concealment	
P. Sources of underwriting information	
Q. Fair Credit Reporting Act	
R. Privacy Protection (Gramm Leach Bliley)	
S. Policy Application	
T. Terrorism Risk Insurance Act (TRIA)	
U. Territory	
IV. TYPES OF POLICIES, BONDS, AND RELATED TERMS	23
A. Commercial general liability	
1. Exposures	
a. Premises and Operations	
b. Products and Completed Operations	
2. Coverage	
a. Coverage A: Bodily Injury and Property Damage Liability (Occurrence, Claims made including Retroactive Date)	
b. Coverage B: Personal Injury and Advertising Injury	
c. Coverage C: Medical Payments	
d. Supplemental Payments	
e. Who is an insured	
f. First named insured	
g. Limits (Per occurrence, Annual Aggregate)	
h. Damage to Property of Others	
B. Automobile: personal auto and business auto	
1. Liability	
a. Bodily Injury	
b. Property Damage	
c. Split Limits	
d. Combined Single Limit	
2. Medical Payments	
3. Physical Damage (collision; other than collision; specified perils)	
4. Uninsured motorists	
5. Underinsured motorists	
6. Who is an insured	
7. Types of Auto	
a. Owned	
b. Non-owned	
c. Hired	
d. Temporary Substitute	
e. Newly Acquired Autos	
f. Transportation Expense and Rental Reimbursement Expense	
8. Auto Dealers Coverage Form, including Garagekeepers Insurance	
9. Exclusions	
10. Individual Insured and Drive Other Car (DOC)	
11. Mobile equipment	
C. Workers Compensation Insurance, Employers Liability Insurance, and Related Issues	
(This section does not deal with specifics of state law, which are addressed elsewhere in this outline.)	
1. Standard policy concepts	
a. Who is an employee/employer	
b. Compensation	
2. Work-related vs. non-work-related	
3. Other states' insurance	
4. Employers Liability	
5. Exclusive remedy	
6. Premium Determination	
D. Crime	
1. Employee Dishonesty	
2. Theft	
3. Robbery	
4. Burglary	
5. Forgery and Alteration	
6. Mysterious disappearance	
E. Bonds	
1. Surety	
2. Fidelity	
F. Professional liability	
1. Errors and Omissions	
2. Medical Malpractice	
3. Directors and Officers (D&O)	
4. Employment Practices Liability (EPLI)	

- 5. Cyber liability and data breach, funds transfer
- 6. Liquor liability

G. Umbrella/Excess Liability

H. Business Owners Policy (BOP)

V. INSURANCE TERMS AND RELATED CONCEPTS15

A. Risk

B. Hazards

- 1. Moral
- 2. Morale
- 3. Physical

C. Indemnity

D. Insurable interest

E. Loss valuation

- 1. Actual cash value
- 2. Replacement cost
- 3. Market value
- 4. Stated/agreed value
- 5. Salvage value

F. Negligence

G. Liability

H. Occurrence

I. Binders

J. Warranties

K. Representations

L. Concealment

M. Deposit Premium/Audit

N. Certificate of Insurance

O. Law of Large Numbers

P. Pure vs. Speculative Risk

Q. Endorsements

R. Damages

- 1. Compensatory
 - a. General
 - b. Special
- 2. Punitive

S. Compliance with provisions of Fair Credit Reporting Act

VI. POLICY PROVISIONS.....12

A. Declarations

B. Insuring agreement

C. Conditions

D. Exclusions and Limitations

E. Definition of the insured

F. Duties of the insured after a loss

G. Cancellation and nonrenewal provisions

H. Supplementary payments

I. Proof of loss

J. Notice of claim

K. Other insurance

L. Subrogation

M. Loss settlement provisions including consent to settle a loss

N. Terrorism Risk Insurance Act (TRIA)

**PROPERTY AND CASUALTY AGENT
STATE SPECIFIC CONTENT OUTLINE**

(30 scoreable questions plus 5 pretest questions)

All references are to the Texas Insurance Code (TIC) or the Texas Administrative Code (TAC), Title 28, unless otherwise noted

**I. TEXAS STATUTES AND RULES COMMON TO
PROPERTY AND CASUALTY INSURANCE..... 18**

A. Commissioner of Insurance

1. General powers and duties

Ref.: TIC 31.001, 31.002, 31.021, 201.004, 404.051-.053, 481.001-.009, 491.051-.052, 541.107-108, 4001.005, 86.001-.002

2. Examination of records

Ref.: TIC 521.003-.004, 401.051-.062

3. Investigation/Notice of hearing

Ref.: TIC 541.107-108, 38.001; Govt 2001.051

4. Penalties

Ref.: TIC 546.152, 82.001-.056, 4005.102,

5. Cease and desist orders

Ref.: TIC 546.151, 83.051-.054

B. Insurance definitions

1. Certificate of authority

Ref.: TIC 801.051-.053

2. Transacting insurance

Ref.: TAC § 15.2

3. Foreign, domestic, alien

Ref.: TIC 982.001

4. Stock, mutual

Ref.: TIC 547.001, 801.001

5. Admitted/nonadmitted

Ref.: TIC 801.052

6. Texas Lloyds

Ref.: TIC 941.051

C. Licensing requirements

1. Types

a. Agent/agency

Ref.: TIC 4001.003, 4001.051, 4051.051; 28 TAC § 19.1501-.1503

b. Nonresident agent

Ref.: TIC 4056

c. Temporary

Ref.: TIC 4001.151-.156

d. Limited license

Ref.: TIC 4051.101

e. Managing general agent

Ref.: TIC 19.1201-.1206

f. Surplus lines

Ref.: TIC 981.202

g. Adjuster

Ref.: TIC 4101.001-.005

h. Risk manager

Ref.: TIC 4153.051; TAC § 19.1301-.1320

i. Emergency

Ref.: TIC 4051.054

2. Exemptions/exceptions

Ref.: TIC 4053.051

3. Appointment
Ref.: TIC 4001.201
4. Continuing education
Ref.: TIC 1115.056, 4004.051-055, TAC § 19.1001-.1030
5. Records maintenance
Ref.: TIC 4001.255
6. License application, denial, renewal, expiration
Ref.: TIC 4001.105, 4003.001, 4003.004, 4003.006-.007, 4005.105 TAC 19.805
7. License termination, revocation, suspension
Ref.: TIC 4005.101-.102, 4005.105
8. Notification to Department of certain information
 - a. Change of address
Ref.: TIC 4001.252
 - b. Felony convictions
Ref.: TAC § 1.502
 - c. Administrative action taken against a license holder
Ref.: TIC 4005.101-.102

D. Marketing practices

1. Unfair/Prohibited trade practices
Ref.: TIC 4005.101
 - a. Claims methods and practices
Ref.: TIC 541.101-.111; 542.001-.014, .054-.058; 4005.053, 4005.101; 28 TAC § 21.201-.205
 - b. False advertising
Ref.: TAC § 21.11, 21.115
 - c. Misrepresentation
Ref.: TIC 541.051-.054 541.060 542.001-.014; TAC § 21.4
 - d. Defamation
Ref.: TIC 541.053
 - e. Controlled business/Intent to engage
Ref.: TIC 4001.104
 - f. Rebating
Ref.: TIC 541.056, 1806.104
 - g. Discrimination
Ref.: TIC 544.002, 1806.153
 - h. Fraud
Ref.: TIC 701.001-.154
 - i. Boycott, coercion, intimidation
Ref.: TIC 541.054
2. Rating and underwriting practices
Ref: TAC §5.9340-9357

E. Agent duties/responsibilities

- Ref.: TAC § 4.620*
1. Commission sharing
Ref.: TIC 4001.157, 4005.053-.054

II. TEXAS STATUTES AND RULES PERTINENT TO PROPERTY AND CASUALTY INSURANCE12

A. Property and casualty definitions

Ref.: TAC § 5.5002

B. Surplus lines

Ref.: TIC. 981.001-.004, 981.057; TAC § 15.2-15.6

C. Approval of Rates and Forms

Ref: TIC 5.35

D. Homeowner's Insurance

1. Declination, cancellation, nonrenewal
Ref: TIC 551.001-.113
2. Texas FAIR Plan Association
Ref.: TIC 2211.051-.059
3. Texas Windstorm Insurance Association (TWIA)
Ref.: TIC 2210.001-.084
4. Loss settlement provisions
Ref: TIC § 542.051-.061; § 542.15 -.154
5. Liquidated demand
Ref: TIC §862.053

E. Automobile insurance

1. Provisions
 - a. Coverage
Ref: Transportation Code: Chapter 601; TAC § 5.204
 - b. Uninsured Motorists/Underinsured Motorists
Ref.: TIC 1952.101-.110
 - c. Personal Injury Protection (PIP)
Ref.: TIC 1952.151-.161
 - d. Medical payments
2. Financial responsibility and required minimum liability limits
Ref: Transportation Code: § 601.051, 601.053, 601.056-.057, 601.071-.072
3. Renewal, nonrenewal, and cancellation
Ref: TIC 551.101-.113, 551.151-.152; TAC § 5.7002
4. Texas Automobile Insurance Plan Association
Ref: TIC 2151.051-.154
5. Transportation network company (rideshare)
Ref: Chap. 1954

F. Workers' Compensation

1. Definitions
Ref: Texas Labor Code Title 5: § 401.011
2. Coverage
Ref: Texas Labor Code Title 5: § 406.031-032, 034,
3. Benefits
Ref: Texas Labor Code Title 5: §408.021 – .087; 408.150; 408.181 – .187

G. Texas Property and Casualty Insurance Guaranty Association

Ref: TIC 462.001-.351; TAC § 29.1

H. Texas Medical Liability Underwriting Association (JUA)

Ref: TIC. Chapter 2203.001 – .152